

Code of Conduct

The Lakeland Climbing Centre Limited ("LCC") will not tolerate harassment or abusive behaviour directed towards our customers or staff.

As a customer, visitor or contractor in our Centre, we ask you to:

- Champion everyone's right to take part in our sport regardless of age, sex, disability, sexual orientation, gender reassignment, race, religion or ability.
- Lead by example when it comes to climbing etiquette and positive behaviour.
- Be sensitive to whether other customers wish to be given advice/beta/tips.
- Refrain from any comments or behaviour which could be construed as harassment (sexual harassment/bullying) or are abusive.

We will take whatever action is necessary to protect children, vulnerable adults and our staff in our Centres, including but not limited to, recording a warning on our database if there has been a genuine report about inappropriate behaviour, telling a customer they must leave the Centre, banning a customer (either permanently or for a set period or time), or passing reports to the police or local safeguarding partners.